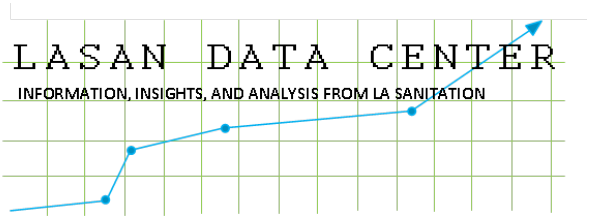


**May 29, 2020**

This week, CARE reporting includes closed data through May 22, 2020. In the past 7 days, LASAN CARE teams have responded to 357 Illegal Dumping service requests and 1,082 Homeless Encampment cleanup service requests.

To date in May, LASAN CARE teams responded to 1,150 Illegal Dumping service requests and 3,103 Homeless Encampment cleanup service requests.

On August 14, LA Sanitation switched to a new Interactive Voice Response (phone) system. The calls are routed and answered by our agents. Data is unavailable at this time as we are still fine tuning our system.

CITY OF LOS ANGELES

CARE

CLEANING AND RAPID ENGAGEMENT